

TRINITY Warranty

Trinity is committed to providing the highest level of customer service possible and we are proud to provide you the following warranties on our products. We stand by the quality of all of our products and the following warranties will apply to the products that we install.

Plants and Trees : Every plant, tree, shrub, or cacti that we install under the scope of this contract, will carry with it a 90 Day Limited Warranty. Should these items die or wither within this time period, Trinity will replace that item at no additional charge assuming that the customer has not altered the set up of the item since the completion of the install date. Should the timer, drip system, or placement of the item be altered in any way by the customer during this time period, in the absence of Trinity's instruction, this warranty will be voided.

Irrigation: All irrigation, including sprinkler heads, drip lines, emitters, timer clocks, and valves that we install under the scope of this contract, shall carry with them a One Year Limited Warranty. Should there be any issues with these pieces of equipment during the stated time period; Trinity will return the equipment to proper working order at no additional charge assuming that the customer has not altered the set up of the item since the completion of the install date. If any part of these items have been altered in any way by the customer during this time period, in the absence of Trinity's instruction, this warranty will be voided.

Hardscapes: All light fixtures, pavers, concrete, curbing, and masonry that we install under the scope of this contract, shall carry with them a One Year Limited Warranty. Should there be any issues with these pieces of equipment during the stated time period, Trinity will return the equipment to proper working order at no additional charge assuming that the customer has not altered the set up of the item since the completion of the install date. If any part of these items have been altered in any way by the customer during this time period, in the absence of Trinity's instruction, this warranty will be voided.

Grass and Turf: Each patch of grass or turf that we install will carry with it a 21 Day Limited warranty. If any portion of your lawn dies or turns brown within the stated time period, Trinity will repair or replace the dead patches at no additional charge, assuming that the customer has not altered the irrigation or timer in any way. Any alteration, outside of Trinity's instructions, will void this warranty.

Warranty Limitations: The above stated warranties, albeit expressed or implied, are the only warranties that Trinity offers; and are the only warranties that Trinity will honor. A designated Trinity Representative is the only person that is authorized to perform the warranty work as outlined in this contract. All work performed by other individuals or companies, not deemed a Trinity Representative, will void this warranty. Please acknowledge that many of the materials used in your new landscape are natural materials that may die, crack, settle, leak, or flake. It is the intent of the Trinity Warranties to repair or replace any defective or sub-standard materials within a reasonable time frame of the completion date.

Proper Maintenance

Upon completion of the install (final walk-through), you will be given a set of general guidelines as to how to care for your new landscape. **Trinity cannot, and will not be responsible for any of the care and maintenance of your yard, including resetting your timer, after the final walk-through or outside the scope of the limited warranty. Should the need arise for a Trinity Representative to visit your property for any reason to work on your new landscape, after the final walk-through or outside the scope of the warranty, additional repair charges will apply.**

The customer is solely responsible for properly maintaining the new landscape after the completion date of this contract. However, the only way to ensure that the health and longevity of the landscape is properly maintained is to have a licensed professional care for your yard on a regular basis.

Customer _____

Trinity Representative _____